

Smt. Champaben Balchand Shah Mahila Mahavidyalaya, Sangli.

Students Satisfaction Survey: 2019-20

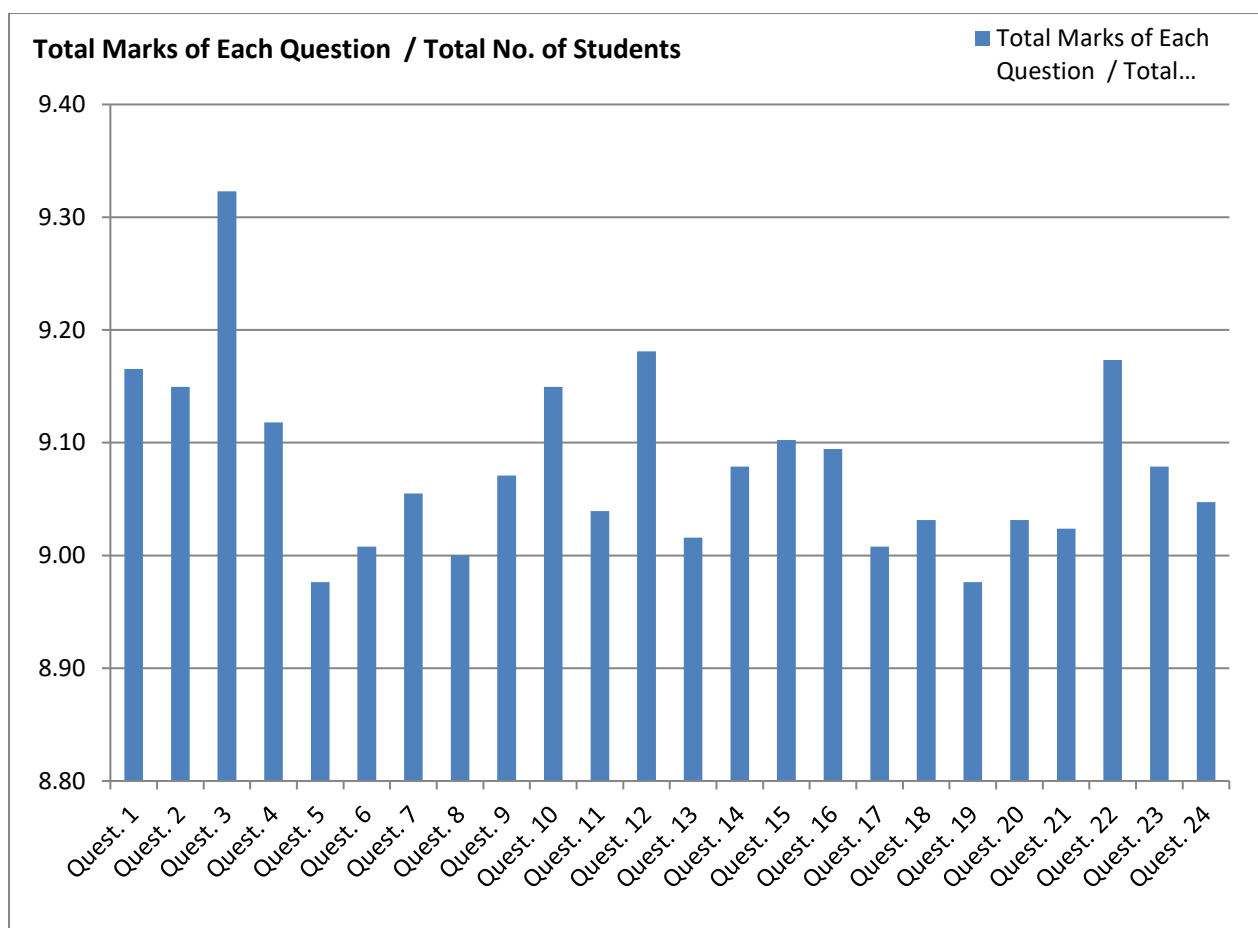
The Students Satisfaction Survey (SSS) provides a feedback from the students about the quality of teaching learning process and their suggestions are useful for improvements required and the action is to be taken to ensure the excellence in higher education.

In order to conduct SSS the structured questionnaire was prepared that includes majority of the questions recommended in the NAAC guidelines. The survey includes the teaching –learning and evaluation aspects and institution infrastructure facilities as well.

The structured questionnaire was administered to collect the opinions from the students on ten point scale. The students were asked to give marks minimum one and maximum ten for each question. Out of total 592 students, 127 students were selected by using random sampling technique for conducting survey. The online survey was conducted by using Google platform. The Google form link <https://forms.gle/XMDZg7jg7TsR2XsAA> was provided to the students and they were asked to give their responses in ten point scale. The data so collected is analyzed and interpreted that is given as below: -

Sr. No. अ.क्र.	Student Satisfaction Survey (SSS) Questions विद्यार्थिनींच्या तृप्ती सर्वेक्षणासाठी प्रश्न	Response अभिप्राय	
		In %	In 10 point scale
1	Whether teachers complete the entire syllabus in time? शिक्षकां कडून अभ्यासक्रम अध्यापनाचे कार्यनिर्देशीत कालावधीमध्ये पूर्ण केले जाते का ?	91.65	9.17
2	How well were the teachers able to communicate? अध्यापकांचे अध्यापनांमध्ये संप्रेषण प्रभावी असते का ?	91.50	9.15
3	Does the teacher come well prepared in the class? अध्यापक अध्यापनापूर्वी पूर्वतयारी करून अध्यापन करतात का ?	93.23	9.32
4	The teachers illustrate the concept through examples and applications. अभ्यासक्रमांतील संकल्पना स्पष्ट करणेसाठी अध्यापक सोदाहरण, स्पष्टीकरण करतात का ?	91.18	9.12
5	The teachers use students' centric methods such as – participative learning, discussions and problem-solving methodologies for better learning experience. उत्तम अध्ययनासाठी सहभाग अध्ययन, सैद्धांतिक पद्धती व चर्चात्मक पद्धतींचा वापर अध्यापकांकडून केला जातो का ?	89.76	8.98
6	Teachers inform you about your expected competencies, course outcomes and programme outcomes. अध्यापक विद्यार्थ्यांना अपेक्षित क्षमता, अभ्यासक्रम परिणाम याबद्दल अवगत करतात का ? माहिती देतात का ?	90.08	9.01
7	The teachers identify your strengths and weakness for encouragement and proper guidance. अध्ययन- अध्यापन प्रक्रियेमध्ये उत्तेजन व योग्य मार्गदर्शनासाठी अध्यापक विद्यार्थ्यांची कार्यशक्ती व कमजोरी ओळखून अध्यापन करतात का ?	90.55	9.06
8	The institution makes efforts to engage students in the monitoring, review and continuous quality improvement of the teaching-learning process.	90.00	9.00

	अध्यापन- अध्ययनप्रक्रियेच्याविकासासाठी वसक्षम विद्यार्थी बनणेसाठी महाविद्यालयीन स्तरावर आढावा घेऊन कार्यवाही केली जाते का?		
9	Teachers makes use of ICT tools such as LCD Projectors, Multimedia etc. while teaching. अध्यापन प्रक्रियेमध्ये ICT व बहुमाध्यमे जसे LCD वगैरे साधनांचा वापर केला जातो का?	90.71	9.07
10	How satisfied are you with the overall teaching-learning process in the institute. महाविद्यालयातील एकूण अध्यापन-अध्ययन प्रक्रियेबद्दल आपण किती तृप्त समाधानी आहात?	91.50	9.15
11	The teaching and mentoring process in your institution makes you aware of the social and emotional growth. महाविद्यालयातील अध्यापन व शिक्षक-पालक पद्धती ही विद्यार्थ्यांना सामाजिक व भावनिक विकासाची जाणीव करणारी आहे का?	90.39	9.04
12	The teacher conducts internal evaluation process impartially and fairly. अंतर्गत मूल्यमापन पद्धती मध्ये शिक्षक / अध्यापक तटस्थ व चांगल्या पद्धतीचे नियोजन करतात का?	91.81	9.18
13	Was your performance in assignment discussed with you? गृहपाठामधील विद्यार्थ्यांच्या प्रगतीबद्दल आपल्या शीर्षकाचे केली जाते का?	90.16	9.02
14	The institution provides multiple opportunities to learn and grow. महाविद्यालयात विद्यार्थ्यांना अध्ययन व प्रगतीसाठी विविध संधी उपलब्ध करून दिल्या जातात	90.79	9.08
15	The teachers are available in the college campus to help the students to resolve their study related problems. अध्यापक विद्यार्थ्यांना अभ्यासक्रमासंबंधी मार्गदर्शन व समस्या निराकरण करणेसाठी महाविद्यालयात उपस्थित असतात का ?	91.2	9.10
16	The institute takes active interest in promoting internship, students exchange, field visit opportunities, research project, etc. for students. महाविद्यालय विद्यार्थ्यांचे आंतरवासी प्रशिक्षक, विद्यार्थी आदानप्रदान, क्षेत्रीय भेटीच्या संधी, संशोधन प्रकल्प इ. बाबत सक्रीय अभिरुची घेतात का?	90.94	9.09
17	The physical facilities of the college are sufficient. महाविद्यालयामध्ये उपलब्ध असणा-या विविध भौतिक सुविधा पुरेशा आहेत का?	90.08	9.01
18	The Students get support of non-teaching staff. विद्यार्थ्यांना कार्यालयीन कर्मचा-यांचा पाठिंबा मिळतो का?	90.31	9.03
19	Your opinion about library facility and library service. आपले ग्रंथालय सुविधा व ग्रंथालय सेवेबाबतचे मत.	89.76	8.98
20	Your opinion about the sports facility and gym services given to you. आपल्याला प्रदान केल्या जाणा-या क्रिडा सुविधा व क्रिडा सेवेबद्दल आपले मत.	90.31	9.03
21	Efforts are made by the institute to inculcate soft skills, life skills and employability skills to make you ready for the world of work. महाविद्यालयाकडून सॉफ्ट स्किल व जीवन कौशल्याचे आधुनिक जगामध्ये विद्यार्थी सक्षम होण्यासाठी रोपण केले जाते का?	90.24	9.02
22	Teachers encourage you to participate in extra curricular activities. अभ्यासक्रम पुरक गतिविधी मध्ये सहभागी होणेसाठी अध्यापक आपल्याला उत्तेजन देतात का ?	91.73	9.17
23	Does the institute aware you about the constitutional and universal values such as gender equality, environmental consciousness, waste management, voter awareness, etc. लैंगिक समानता, पर्यावरण जाणीव, कचरा व्यवस्थापन, मतदान जागृतीसारख्या संविधानिक व त्रिकालबाधित मुल्याबद्दल महाविद्यालय आपल्यामध्ये जाणीव निर्माण करते का?	90.79	9.08
24	Your opinion about the canteen facility provided by the college. महाविद्यालयाकडून पुरवल्या जात असलेल्या कॅन्टीन सुविधेबाबत आपले मत.	90.47	9.05



Interpretation of SSS:

Out of total surveyed students 91.65 % of students opined that the teachers complete the entire syllabus in time and 91.50% of students felt that teachers are able to communicate effectively. About 93.23% students expressed that teachers come to the class well prepared and 91.18% of students feel that the teachers illustrate the concepts through examples and applications.

89.76% students expressed that the teachers use students' centric methods. 90.08% of students expressed that teachers inform them about the expected outcome and competencies that should be inculcated in students after completion of course and programme. 90.55% of students opined that teachers identify our strengths and weakness, encourage and provide proper guidance to overcome weaknesses and further, strengthen our strong traits. About 90.00% of students were satisfied about the Institution efforts to engage students in continuous quality improvement of the teaching-learning process. 90.71% of students felt that teachers makes use of ICT tools in teaching and 90.50% of students were fully satisfied teaching learning process. Regarding teaching and mentoring process 90.39% students felt that institution makes us aware about the social and emotional growth. As internal evaluation is concerned 91.81% of students opined it as impartial and fair and 90.16% expressed that the

assignment performance is discussed with us and suggestions are made, 90.79% of students are satisfied with the multiple opportunities are provided by the institution to learn and grow. 91.02% of students reveal that the teachers are available in the college campus to help us to resolve their study related problems.

90.94% students are satisfied in the active interest taken by the institution is providing internship, field visit opportunities, research project etc. 90.08% of students are satisfied with the sufficient physical facilities of the institution, 90.31% of students felt that non-teaching staff is cooperative and provide every support. 89.76% of students are satisfied about the library facility and services. 90.31% students are satisfied with the sports and gym facilities.

To inculcate soft skills, life skills and employability skills are concerned, 90.24% of students expressed that institution take efforts to make us ready for the world of work and job market. 91.73% students were satisfied about the teachers encourage us to participate in extracurricular activities, 90.79% of the students revealed that the institution conducts various activities in order to make aware about the constitutional & universal values. 90.47% of students were satisfied with the canteen facilities provided by the institution.

Action Taken Report of Student Satisfaction Survey (SSS)

Academic year: 2019-20

The Student Satisfaction Survey (SSS) revealed following suggestion by students and the action taken is given as under:

Sr. No.	Suggestion by Students : Particulars	Action Taken
1	Improvement in canteen facility	Renovation of canteen is made and pure drinking water facility is also made available in the canteen.
2	Library facility and availability of books for students	The issue was discussed in the library committee meeting. Library facility and books were made available as per the requirement of the students.
3	Cleanliness and maintenance of washrooms	A sweeper has been appointed and he is instructed about maintenance and he is instructed about maintenance and cleanliness of washrooms regularly.
4	Provision of computer lab and ICT facility	Newly spacious computer lab is developed and ICT faculty is made available to the students.
5	Availability of xerox facility	The administrative office is instructed and Xerox facility is made available to the students.
6	Issues related to students' scholarship	A new 'Students Scholarship Committee' has been constituted to create the awareness about the various scholarships available and resolve the issues related to students scholarship.
7	Renovation of college building and clean premises	The renovation of college building that includes water proofing of terrace of college building, installation of new windows with Glass. Campus cleanliness campaign is started to keep the campus neat and clean.



Shri Gujarati Seva Samaj, Sangli Sanchalit
Smt. Champaben Balchand Shah Mahila Mahavidyalaya, Sangli.

Student Satisfaction Survey (SSS)

विद्यार्थिनीतृप्ती सर्वेक्षण

Assessment Year:2019-20

मूल्यांकनवर्ष : 2019-20

(For Students Use Only)

Name of Student विद्यार्थ्याचेनाव:	
Classवर्ग:	Roll Noरोलनं :
PRN No. पीआरएननं:	Contact No. संपर्कनं:
E Mail IDइमेलआयडी :	

Note :- In response to the following questions, 1 to 10 Marks should be given in the blank box next to the question. .

सूचना :- खालीलप्रश्नांनाप्रतिक्रियाव्यक्तकरताना 1 ते 10 पैकीगुणप्रश्नांपुढीलरिकाम्याचौकटीतदयावेत.

Sr. No. अ.क्र.	Student Satisfaction Survey (SSS) विद्यार्थिनींचाअभिप्राय	Marks Out of 10 गुण 10 पैकी
1	Whether teachers complete the entire syllabus in time? शिक्षकांकडूनअभ्यासक्रमअध्यापनाचेकार्यनिर्देशीतकालावधीमध्येपूर्णकेलेजातेका ?	
2	How well were the teachers able to communicate? अध्यापकांचेअध्यापनांमध्येसंप्रेषणप्रभावीअसतेका?	
3	Does the teacher come well prepared in the class? अध्यापकअध्यापनापूर्वीपूर्वतयारीकरूनअध्यापनकरतातका?	
4	The teachers illustrate the concept through examples and applications. अभ्यासक्रमांतीलसंकल्पनास्पष्टकरणेसाठीअध्यापकसोदाहरण, स्पष्टीकरणकरतातका?	
5	The teachers use students' centric methods such as – participative learning, discussions and problem solving methodologies for better learning experience. उत्तमअध्ययनासाठीसहभागअध्ययन, सैद्धांतिकपद्धतीवचर्चात्मकपद्धतींचावापरअध्यापकांकडूनकेलाजातोका?	
6	Teachers inform you about your expected competencies, course outcomes and programme outcomes. अध्यापकविद्यार्थ्यांनाअपेक्षितक्षमता, अभ्यासक्रमपरिणामयाबद्दलअवगतकरतातका? माहितीदेतातका?	

7	<p>The teachers identify your strengths and weakness for encouragement and proper guidance.</p> <p>अध्ययन- अध्यापनप्रक्रियेमध्येउत्तेजनवयोग्यमार्गदर्शनांसाठीअध्यापकविद्यार्थ्यांचीकार्यशक्तीवकमजोरीओळखूनअध्यापनकरतातका?</p>	
8	<p>The institution makes efforts to engage students in the monitoring, review and continuous quality improvement of the teaching-learning process.</p> <p>अध्यापन- अध्ययनप्रक्रियेच्याविकासासाठीवसक्षमविद्यार्थीबनणेसाठीमहाविद्यालयीनस्तरावरआढावाघेऊनकार्यवाहीकेलीजातेका?</p>	
9	<p>Teachers makes use of ICT tools such as LCD Projectors, Multimedia etc. while teaching.</p> <p>अध्यापनप्रक्रियेमध्येICT वबहुमाध्यमेजसेLCD वैगरेसाधनांचावापरकेलाजातोका?</p>	
10	<p>How satisfied are you with the overall teaching-learning process in the institute.</p> <p>महाविद्यालयातीलएकूणअध्यापन- अध्ययनप्रक्रियेबद्दलआपणकितपतसमाधानीआहात?</p>	
11	<p>The teaching and mentoring process in you institution makes you aware of the social and emotional growth.</p> <p>महाविद्यालयातीलअध्यापनवशिक्षक-पालकपद्धतीही विद्यार्थ्यांनासामाजिकवभावनिकविकासाचीजाणीवकरणारीआहेका?</p>	
12	<p>The teacher conducts internal evaluation process impartially and fairly.</p> <p>अंतर्गतमूल्यमापनपद्धतीमध्येशिक्षक / अध्यापकतटस्थवचांगल्यापद्धतीचेनियोजनकरतातका?</p>	
13	<p>Was your performance in assignment discussed with you?</p> <p>गृहपाठामधीलविद्यार्थ्यांच्याप्रगतीबद्दलआपल्याशीचर्चाकेलीजातेका?</p>	
14	<p>The institution provides multiple opportunities to learn and grow.</p> <p>महाविद्यालयातविद्यार्थ्यांनाअध्ययनवप्रगतीसाठीविविधसंधीउपलब्धकरूनदिल्याजातात .</p>	
15	<p>The teachers are available in the college campus to help the students to resolve their study related problems.</p> <p>अध्यापकविद्यार्थ्यांनाअभ्यासक्रमासंबंधीमार्गदर्शनवसमस्यानिराकरणकरणेसाठीमहाविद्यालयातउपस्थितअसतातका ?</p>	
16	<p>The institute takes active interest in promoting internship, students exchange, field visit opportunities, research project, etc. for students.</p>	

	महाविद्यालयविद्यार्थ्यांचे आंतरवासी प्रशिक्षक, विद्यार्थी आदानप्रदान, क्षेत्रीय भेटीच्या संधी, संशोधन प्रकल्प इ. बाबत सक्रीय अभिरुची घेतात का?	
17	The physical facilities of the college are sufficient. महाविद्यालयामध्ये उपलब्ध असणा-या विविध भौतिक सुविधा पुरेशा आहेत का?	
18	The Students get support of non –teaching staff. विद्यार्थ्यांना कार्यालयीन कर्मचा-यांचा पाठिंबा मिळतो का?	
19	Your opinion about library facility and library service. आपले ग्रंथालय सुविधा व ग्रंथालय सेवेबाबतचे मत.	
20	Your opinion about the sports facility and gym services given to you. आपल्याला प्रदान केलेल्या जाणा-या क्रिडा सुविधा व क्रिडा सेवेबद्दल आपले मत.	
21	Efforts are made by the institute to inculcate soft skills, life skills and employability skills to make you ready for the world of work. महाविद्यालयाकडून सॉफ्ट स्किल व जीवन कौशल्याचे आधुनिक जगामध्ये विद्यार्थी सक्षम होण्यासाठी रोपण केले जाते का?	
22	Teachers encourage you to participate in extra curricular activities. अभ्यासक्रम पुरक गतिविधी मध्ये सहभागी होणेसाठी अध्यापक आपल्याला उत्तेजन देतात का ?	
23	Does the institute aware you about the constitutional and universal values such as gender equality, environmental consciousness, waste management, voter awareness, etc. लैंगिक समानता, पर्यावरण जाणीवा, कचरा व्यवस्थापन, मतदान जागृतीसारख्या संविधानिक व त्रिकालबाधित मुल्याबद्दल महाविद्यालय आपल्यामध्ये जाणीवा निर्माण करते का?	
24	Your opinion about the canteen facility provided by the college. महाविद्यालयाकडून पुरवलेल्या जात असलेल्या कॅन्टीन सुविधेबाबत आपले मत .	

25. Any other suggestions and observation: इतर सूचना :
